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| **Actions**  (Recommended and agreed) | **Responsible**  (Name, position, entity e.g CBM-I, Project, Partner or External stakeholder) | **Timeframe for action**  (Deadline) |
| •Human interest story for a beneficiary with hearing aid fitting should be presented to show case -as a sample -of improvement in quality of life of the individual and families | SPHMMC- The ENT Department | As soon as possible |
| A system for managing stocks and inventory must be established to efficiently handle the limited supply of assistive devices. CBM should assist the partner in training of a staff and implementing the software for tracking and generating reports as necessary | SPHMMC in collaboration with CBM CO | End of quarter 2 implementing period -June,2024 |
| •The partner has to strike balance (20%/80%) between expenses for programme and administration activities during the quarter implementation period to contribute towards meeting the specific objectives through efficient resource utilization | SPHMMC- The ENT Department | As soon as possible |
| •Partner should be able to get approval from CBM CO for any justifiable budget reallocation before action | SPHMMC- The ENT Department | Until end of September ,2024 |
| Fitting of assistive devices to those in need should be enhanced, with documented human-interest stories serving as evidence of its impact. | SPHMMC- The ENT Department | As soon as possible |
| The partner has to sign MoU with collaborating facilities before embarking on conducting outreach activities/campaigns | SPHMMC- The ENT Department in collaboration with CBM CO | As soon as possible |

Report Complied by: Samuel Bekele, Programme Officer

Reviewed by Adugna Hirpa, Programme Manager